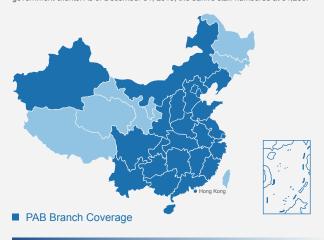


### **About Us**

Established in Shenzhen in 1987, Ping An Bank listed on the Shenzhen Stock Exchange (Stock Code: 000001). As of December 31, 2019, the total shares were 19.41 billion, with a total market cap of 319.2 billion yuan. As of today, Ping An Insurance (Group) Company of China, Ltd, along with its holding subsidiaries, is the controlling shareholder, holding 58% of the bank's shares. As of December 31, 2019, the bank owned 91 branches (incl. Hong Kong Branch) nation-wide and 1,058 outlets in total, providing a wide spectrum of financial services to corporate, retail and government clients. As of December 31, 2019, the bank's staff numbered at 34,253.



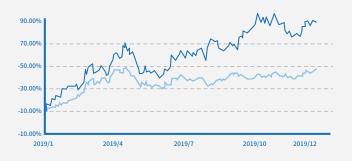
## **Market Overview**

Share Capital: 19.41 billion shares

Shenzhen Stock Exchange Stock Code: 000001

Market Cap: RMB319.2 billion (December 31, 2019)

— CSI300



52-week stock price fluctuations: Low - RMB 9.15 (Jan. 3, 2019) High - RMB 17.60 (Oct.14, 2019)

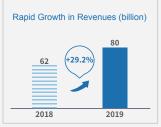
# **Summary of Profit and Loss**

Unit: RMB100 Million	2019	2018	YoY
Revenues	1,380	1,167	18.2%
- Net Interest Income	900	747	20.4%
-Fee and Commissions	367	313	17.4%
-Other Operating Net Income	113	107	5.4%
Operating Expenses	421	365	15.3%
Business Tax	13	11	12.3%
PPOP	958	802	19.5%
Credit & Asset Impairment Losses	595	479	24.3%
Profit Before Tax	362	322	12.4%
Net Profit	282	248	13.6%
Earnings Per Share (yuan)	1.54	1.39	10.8%
Cost-to-income Ratio (excl. business tax)	29.61%	30.32%	-71bp
Actual Income Tax Burden	22.20%	23.00%	-80bp
Average Return on Assets	0.77%	0.74%	3bp
Weighted Average Return on Equity	11.30%	11.49%	-19bp

## **Balance Sheet**

Unit: RMB100 Million	2019/12/31	2018/12/31	Growth
Total Assets	39,391	34,186	15.2%
Loans and Advances	23,232	19,975	16.3%
-Corporate Loans	9,660	8,435	14.5%
General Loans	8,711	8,018	8.6%
Discount Bills	949	417	127.6%
- Retail Loans	13,572	11,540	17.6%
Total Liabilities	36,261	31,786	14.1%
Deposits	24,369	21,286	14.5%
-Corporate Deposits	18,533	16,670	11.2%
- Retail Deposits	5,837	4,616	26.4%
Shareholders' Equity	3,130	2,400	30.4%
Net Asset Per Share Attributable t Ordinary Shareholders (yuan)	14.07	12.82	9.8%

## **Retail Breakthroughs**







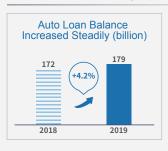


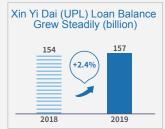




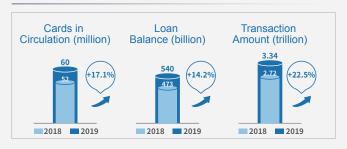


### The Role of The Three Flagship Products Became More Prominent





Credit Card Business Scaled Up



## **Selective Corporate Banking**

### Achieved a leapfrog in building a corporate ecosystem.



Improved Significantly

**Pocket Finance App** 

Transaction Volume (billion)

2018

-39bps

2019

2019







Corporate Loans

Rebounded (billion)



# **Tech-oriented Development**



Pocket Bank APP Monthly active user numbered 32.92 million, a year-on-year increase of 23.5%.



At end-2019, technical personnel of the Bank (including outsourced) numbered over 7,500, an increase of 34% compared to the end of last year. IT capital expenditures and costs experienced a year-on-year increase of 35.8%



## Deepening agile transformation

The Bank implemented the Starlink (development-operation-maintenance integration) and SDLC (safe development life cycle) projects and response to business development demands of the Bank increased by more than 30% year on year.



### Data-driven operation

In 2019, the Bank formulated over 900 basic data standards and nearly 2,000 indicator standards and put 11 AI middle platforms projects into operation. The conversion effect for marketing via intelligent recommendation was 50% higher than manual delivery.



### Basic technology platforms

In 2019, the Bank achieved an operation and maintenance automation level of 80% by transformation of tools and platforms, with the number of versions released increasing by 150% year on year and automated testing coverage reaching 55%.



### Innovation and application of financial technologies

Relying on the core technology and resources of Ping An Group, the Bank accelerated the integration of emerging technologies with banking use cases and built digital customer service systems such as "AI + Marketing" and "AI + CS". The Bank also established a unified block chain integrated service platform with the number of transactions in 2019 exceeded



### Various technological patents

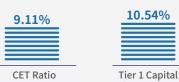
The number of patent applications for intellectual property in technology lines exceeded 150 items in 2019, with 5 projects successfully selected as 2019 Fintech Application Pilot Project by the six national ministries and commissions

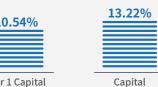
Adequacy Ratio

## Risk Withstanding Capability



# **Capital Adequacy Ratios**





Adequacy Ratio